



Important Update to the Prior Authorization Process for Specialized Musculoskeletal Therapies

Beginning July 1, 2022, Health Partners Plans is asking therapy providers to use the **prescribing provider's NPI** (MD, DO, NP, PA, podiatrist, chiropractor, and licensed practitioners within the scope of their practice under state law), as the **requesting provider** when submitting prior authorization (initial and continued care) requests to eviCore healthcare for the following services:

Occupational Therapy | Physical Therapy | Speech Language Therapy | Chiropractor Services

This change will ensure that the individual ordering licensed practitioner's name is included on the determination letter that goes out to the member. It will not affect payment. <u>Continue to use the group/facility NPI as the rendering facility/site selection</u>.

What this means for you?

When you use your eviCore healthcare provider portal account, you will need to add the ordering provider's NPI to your user account so it is available to you during the case build. Go to the "Manage Your Account" tab to add the provider:

Home Certification Summary Authorization Lookup Eligibility Lookup Clinical Certification Certification Requests In Progress Tuesday, January 21, 2020 9-26 AM	MSM Practitioner Perf. Summary Portal Resources Manage Help / Your Account Contact Us
Add Practitioner Enter Practitioner information and find matches. "If registering as rendering genetic testing Lab site, enter Lab Billing NPI, State and Zip Practitioner State Practitioner State Practitioner Zip	
FIND MATCHES CANCEL Requesting Provider Information]
Select the provider for whom you want to submit an authorization request. If you don't see them listed, click <u>Marcon Nov Remark</u> to add them. Filter Last Name or NPI: SEARCH CLEAR SEARCH	
Povider SELECT 10/2012 - Povider Name BACK CONTINUE	
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If you do not have the ordering provider NPI (MD, DO, NP, PA, podiatrist, chiropractor, and licensed practitioners within the scope of their practice under state law), the case will not be viable for submission. You will get a "hard stop" in the case build process.

For updated training information, go to the provider resource site at: https://www.evicore.com/resources/healthplan/health-partners-plans